

General Conditions

• Nittany Oil Company, Hilltop Oil Company, and/or K.V. Oil Company (hereafter called "Companies") reserve the right to inspect equipment prior to acceptance and reject any contract should equipment be obsolete or in unsatisfactory condition. Repairs required to bring equipment up to contract specifications will be billed at prevailing rates.

• Companies reserve the right to cancel a contract should the system require major upgrading. We will credit your account for the difference between all work performed and the contract price. The credit will be prorated. Contracts do not cover installation of new burners, boilers, furnaces, or any other items not specified. Equipment replacement allowances, as specified, are available only when equipment is purchased from and installed by the Companies. You will be billed at prevailing rates.

• Contracts cover parts and labor specified that result from normal operation of equipment. Contracts do not cover the cost of labor and/or material resulting from fire, flood, lighting, electrical failure, or any other unusual circumstances beyond each Company's control.

• Companies are not liable for loss, damage, or injury caused by delay or failure to perform service. Our liability is limited to the services specified and the payments made by the customer.

• All work performed and parts installed, that are not covered by the contract, will be charged as an additional cost at prevailing rates. Excluded items includes, but are not limited to, piping, duct work, system alterations, water leaks, any part that touches water, electronic air cleaners, humidifiers, blower fan assemblies, combustion chambers, electronic thermostats, and false alarms on carbon monoxide detectors.

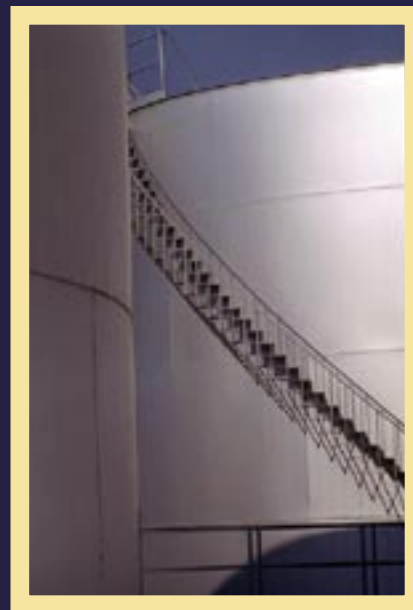
• Companies are not responsible for malfunctions due to customer's neglect of normal responsibility. Service calls resulting from blown fuses, circuit breakers, oil burners switch being turned off, oil tank or line freeze up, thermostat not being properly set, inadequate voltage, lack of fuel (if not on automatic delivery), lack of water in the boiler, etc. are not covered by these contracts.

• Companies reserve the right to void a contract or charge the customer who purchases fuel from another supplier or had work performed by someone other than the Companies anytime during the contract period. Should the customer fail to make payments according to these terms, the Companies reserve the right to cancel the contract immediately.

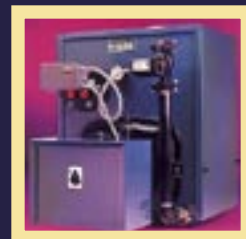
• Contracts over twelve (12) months will automatically be renewed at the anniversary date unless terminated 30 days prior to that date.

• Partial or full payment of the contract signifies acceptance of these conditions.

Service Contracts for Residential Heating



NITTANY OIL COMPANY
HILLTOP OIL COMPANY
K.V. OIL COMPANY



Keeping customers SATISFIED is our goal.

Nittany Oil Company, Hilltop Oil Company and K.V. Oil Company are full service companies, offering round-the-clock service.

To our automatic customers we also offer the benefit of service contracts – two annual options:

- » Daytime Service Contract
- » 24-Hour Service Contract

These contracts are of excellent value – one full year of coverage includes parts and labor and often costs less than one service call.

These two service contracts also offer replacement allowances on new equipment.

Daytime:

- » Oil Fired Boiler = \$100.⁰⁰
- » Oil Fired Warm Air Furnace = \$75.⁰⁰
- » Oil Fired Burner = \$25.⁰⁰

24-Hour:

- » Oil Fired Boiler = \$150.⁰⁰
- » Oil Fired Warm Air Furnace = \$125.⁰⁰
- » Oil Fired Burner = \$75.⁰⁰

Most older systems were designed for comfort, not fuel efficiency. According to the U.S. Department of Energy, a non-flame-retention burner can cost an extra 15 to 20% more per year. A high-efficiency, properly sized boiler or furnace can reduce fuel costs by 20 to 40%.

Locations . . .

» NITTANY OIL COMPANY
1540 Martin Street
State College, PA 16803
(800) 252-3882
(814) 237-4859

401 E. Walnut Street
Lewistown, PA 17044
(800) 572-0808
(717) 248-0189

321 N. Front Street
Philipsburg, PA 16866
(800) 870-2140
(814) 342-0210

» HILLTOP OIL COMPANY
P.O. Box 233
Mifflintown, PA 17059
(800) 282-2193
(717) 436-2647

» K.V. OIL COMPANY
P.O. Box 997
4519 East Main Street
Belleville, PA 17004
(866) 767-7090
(717) 935-2138



Daytime Service Contract

Our **Daytime Service Contract** is the best economical alternative to our 24-Hour Plan and includes Preventive Maintenance.

This plan provides the same coverage as the 24-Hour Plan with the exception of limited coverage on labor (see below).

Oil Burner Parts, listed to the right, are repaired or replaced as necessary at no additional charge.

*Labor is included for covered service calls from 7:30 a.m. to 5:00 p.m. Monday through Friday (excluding holidays). Service after these hours will be performed at prevailing rates.

Replacement allowances are available toward the purchase of a new oil fired burner, furnace or boiler, installed by our technicians.

Professional Service – Guaranteed

All service work is guaranteed for thirty (30) days. Nittany Oil Company, HillTop Oil Company, and K.V. Oil Company Technicians are trained and certified by the Pennsylvania Petroleum Association.



24-Hour Service Contract

Our **24-Hour Service Contract** is the most comprehensive plan in the area. It's the plan to choose for ultimate security and includes Preventive Maintenance.

Oil Burner Parts, listed to the right, are repaired or replaced as necessary at no additional charge.

*Labor is included 24 hours a day, 365 days a year for covered service calls.

Replacement allowances are available toward the purchase of a new oil fired burner, furnace or boiler, installed by our technicians.

The Daytime & 24-Hour Service Contracts

Covered parts listed below, when readily available from normal sources of supply:

1. Air Filter (one set of disposable type)
2. Aquastat
3. Blower Belt
4. Blower Motor (not covered if used for A/C)
5. Cad Cell
6. Check Valve on Interior Oil Line
7. Circulator Couplings
8. Circulator Motor (one; additional motors extra)
9. Draft Regulator (standard)
10. Electric Wiring Connected with Burner
11. Electrodes
12. Electrode Porcelains
13. Blower Bearings
14. Fuel Pump
15. Fuel Pump Strainer & Gasket
16. High Limit Control
17. Ignition Wires
18. Magnetic Oil Valve
19. Nozzle & Nozzle Assembly
20. Oil Burner Couplings
21. Oil Burner Fan
22. Oil Burner Gaskets
23. Oil Burner Motor
24. Oil Burner Stack Control
25. Oil Burner Switch
26. Oil Filter
27. Oil Line & Fittings
28. Oil Tank (inside; 275 gallon; up to \$90)
29. Oil Tank Gauge
30. Oil Tank Valve
31. Limit or Fan Control
32. Primary Control
33. Stabilizer
34. Thermostat (one standard; additional extra)
35. Transformer
36. Vent Alarm (basement only)

We also recommend choosing ...

Preventive Maintenance

Preventive Maintenance provides annual inspection, cleaning and tune-up of your oil burner and combustion area. This maintenance is scheduled and performed during regular business hours and includes:

- » Brush boiler fins and vacuum combustion chamber;
- » Vacuum heat exchanger;
- » Lubrication of the motor and bearings;
- » Inspection and service of furnace flue, stack, and base of chimney;
- » Replacement of oil filter, if necessary;
- » Controls are adjusted for combustion efficiency;
- » For assurance of cleaner exhaust, flue gases are analyzed;
- » Vacuum base of chimney and;
- » Burner efficiency is recorded.

Additional services will be billed at prevailing rates.



» Air Conditioners



» Oil Furnaces