

GENERAL CONDITIONS

Nittany Oil Company, Hilltop Oil Company and K.V. Oil Company are full service companies.

Enjoy the comfort of knowing your cooling / heating system is performing at its peak efficiency by signing up for one of our valuable service contracts. We are now pleased to offer our customers three types of contracts:

- » Basic Preventive Maintenance
- » Premium Coverage Agreement
- » Deluxe Coverage Agreement

These contracts are of excellent value – one full year of coverage often costs less than one service call.

The Premium and Deluxe service contracts also offer replacement allowances on new equipment.

Premium:

- » Air Conditioner = \$100.⁰⁰
- » Heat Pump = \$100.⁰⁰
- » Oil Fired Warm Air Furnace = \$75.⁰⁰

Deluxe:

- » Air Conditioner = \$150.⁰⁰
- » Heat Pump = \$150.⁰⁰
- » Oil Fired Warm Air Furnace = \$75.⁰⁰

• Nittany Oil Company, Hilltop Oil Company, and/or K.V. Oil Company (hereafter called "Companies") reserve the right to inspect equipment prior to acceptance and reject any contract should equipment be obsolete or in unsatisfactory condition. Repairs required to bring equipment up to contract specifications will be billed at prevailing rates.

• Companies reserve the right to cancel a contract should the system require major upgrading. We will credit your account for the difference between all work performed and the contract price. The credit will be prorated. Contracts do not cover installation of air conditioning and/or heat pump units or any other items not specified. Equipment replacement allowances, as specified, are available only when equipment is purchased from and installed by the Companies. You will be billed at prevailing rates.

• Contracts cover parts and labor specified that result from normal operation of equipment. Contracts do not cover the cost of labor and/or material resulting from fire, flood, lighting, electrical failure, or any other unusual circumstances beyond each Company's control.

• Companies are not liable for loss, damage, or injury caused by delay or failure to perform service. Our liability is limited to the services specified and the payments made by the customer.

• All work performed and parts installed, that are not covered by the contract, will be charged as an additional cost at prevailing rates. Excluded items includes, but are not limited to, piping, duct work, system alterations, water leaks, electronic air cleaners, humidifiers, blower fan assemblies, combustion chambers, and programmable thermostats.

• Companies are not responsible for malfunctions due to customer's neglect of normal responsibility. Service calls resulting from blown fuses, circuit breakers, switch being turned off, thermostat not being properly set, inadequate voltage, etc. are not covered by these contracts.

• Companies reserve the right to void a contract or charge the customer who has had work performed by someone other than the Companies any-time during the contract period. Should the customer fail to make payments according to these terms, the Companies reserve the right to cancel the contract immediately.

• Contracts over twelve (12) months will automatically be renewed at the anniversary date unless terminated 30 days prior to that date.

• Partial or full payment of the contract signifies acceptance of these conditions.

Air Conditioning & Heat pump Service Contracts



NITTANY OIL COMPANY

1540 Martin Street
State College, PA 16803
(814) 237-4859

401 E. Walnut Street
Lewistown, PA 17044
(717) 248-0189

321 N. Front Street
Philipsburg, PA 16866
(814) 342-0210

HILLTOP OIL COMPANY

RR 4, Old Route 22
Mifflintown, PA 17059
(717) 436-2647

K.V. OIL COMPANY

4529 East Main Street
Belleville, PA 17004
(717) 935-2138

PREMIUM COVERAGE AGREEMENT

\$216.00 – *Just \$18.00 a month on our budget plan*

Our **Premium Coverage Agreement** covers most things that typically can go wrong with your system. This agreement expands on the Preventative Maintenance service to include the labor to repair and replace the parts inspected in the Preventative Maintenance service. Due to the nature of refrigerant leaks, we will provide up to two (2) hours of coverage. Any additional time beyond this will be billed at our regular labor rates.

*Labor is included for covered service calls from 7:30 a.m. to 7:00 p.m. Monday through Friday (excluding holidays). Service after these hours will be performed at prevailing rates.

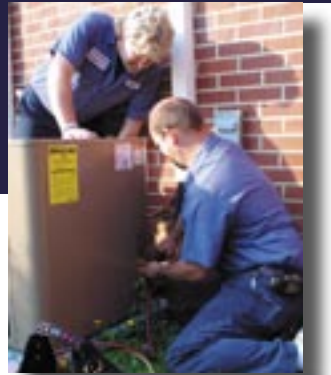
NITTANY OIL OFFERS A 10% DISCOUNT IF YOU ARE COMBINING EITHER OF THESE PLANS WITH A HEATING SERVICE CONTRACT

DELUXE COVERAGE AGREEMENT

\$287.45 – *Just \$23.95 a month on our budget plan*

Our **Deluxe Coverage Agreement** is the most comprehensive plan in the area. It's the plan to choose for ultimate security. It includes the preventative maintenance inspection and the repair and replacement of the parts inspected in the Preventative Maintenance service. As in the Premium Coverage Agreement, we will provide up to two (2) hours of coverage in finding or repairing refrigerant leaks. We will also cover the loss of one (1) pound of refrigerant.

*Labor is included for covered service calls from 7:30 a.m. to 7:00 p.m. Monday through Friday (excluding holidays). Service after these hours will be performed at prevailing rates.



PREVENTIVE MAINTENANCE

\$89.95 plus parts

Every year grass clippings, leaves, dirt and bugs build up and reduce your air conditioner's efficiency. Corrosion can create holes in your refrigeration lines. Worst of all, when you lose cooling capacity, you may not know you're in trouble until you really need your system to be running at full capacity.

Yearly maintenance reduces the risk of breakdowns and saves you money. We offer a complete inspection and cleaning of your equipment in the Spring.

Mother Nature dictates when the servicing can be performed. The ideal conditions for air conditioning service is when the temperature is above 60 degrees and dry weather conditions exist. For the safety of our technicians and your equipment, Nittany Oil will not work on outdoor equipment after dark or in the rain.

Inspection and Cleaning Service includes:

- Check refrigerant charge
- Clean outside coil
- Clean condenser fan motor and blades
- Clean debris from around unit
- Check condenser voltage
- Inspect air filters
- Inspect contacts
- Inspect run capacitor
- Inspect relays
- Lubricate moving parts
- Check & Lubricate blower motor
- Check pressure controls
- Check belts
- Check bearings
- Check blower wheel
- Clean inside coil
- Check condensate pan
- Check condensate drain
- Check operation of thermostat
- Check air temperature
- Check safety controls
- Check performance and efficiency of system

By appointment only starting at 7:30 AM to 2:00 PM
Monday through Friday, excluding Holidays

*Please Note:

Appointments for attic units must be scheduled in the morning.

- *Labor and/or replacement parts to correct deficiencies found during inspection will be invoiced at our normal rate.*
- *All other service or parts needed throughout the year are billed at our normal rate.*